

Onboarding Event (Zoom) | Thursday 19.10.2023

15:15 - 15:45	Introduction to the CAS in Medication Safety – background, scope and schedule	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern Dr. Stefanie Janssen Inselspital - University Hospital of Bern
15:45 - 16:15	Introduction of participants/experts	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern Dr. Stefanie Janssen Inselspital - University Hospital of Bern
Coffee Break		
16:30 - 17:00	Participants: personal motivation and expectations Questions and answers	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern Dr. Stefanie Janssen Inselspital - University Hospital of Bern
17:00 - 17:30	Workshop: Practice Projects	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern Dr. Stefanie Janssen Inselspital - University Hospital of Bern

DAY 1 | Friday 3.11.2023
Module 1.1 | Introduction to Medication Safety

09:15 - 09:30	Moving forward patient care - The meaning of medication safety	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
09:30 - 10:30	Understanding the challenges associated with medication processes	Dr. Patrik Muff Spitalzentrum Biel
Coffee Break		
10:45 - 11:45	Medication safety from different perspectives (1): caregivers	Prof. Kaspar Küng Bernern Fachhochschule, School of Health Professions Prof. Sven Streit University of Bern, Institute for Primary Health Care BIHAM
11:45 - 12:30	Medication safety from different perspectives (2a): "Die Patientenstelle"	Barbara Callisaya Stellenleiterin Patientenstelle Zentralschweiz
12:30 - 13:00	Medication safety from different perspectives (2b): patients	Chantal Britt Bern University of Applied Sciences BFH, School of Health Professions
Lunch break		
13:45 - 14:30	Medication safety in practice (1): Examples of clinical practice	Dr. Patrik Muff Spitalzentrum Biel
14:30 - 15:15	Medication safety in practice (2): Overview of useful resources	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
Coffee Break		
15:30 - 16:30	Becoming a Medication Safety Expert – Roles and Responsibilities	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
16:30 - 16:45	Q&A and closing remarks	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern

DAY 2 | Friday 10.11.2023
Module 7.1 | Medication Safety Officer and Leadership

15:00 - 15:45	Patient Safety Experts in Switzerland - University Hospital of Basel	Prof. Anne Leuppi-Taegtmeyer University of Basel
15:45 - 16:15	From plan to action: a closer look at medication safety implementation	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern
16:15 - 17:00	Medication Safety Roles in Europe	Niamh O`Hanlon Irish Medication Safety Network (IMSN), Ireland
Coffee Break		
17:15 - 18:00	Sharing knowledge: approaches to medication safety in the USA	Matthew Grissinger Institute For Safe Medication Practices ISMP, USA
18:00 - 18:45	Sharing knowledge: approaches to medication safety in the USA	Matthew Grissinger Institute For Safe Medication Practices ISMP, USA
Coffee Break		
18:45 - 19:30	An MSO`s daily practice	Prof. Candy Tsourounis UCSF School of Pharmacy, USA
19:30 - 20:15	An MSO`s daily practice	Dr. Kathy Ghomeshi UCSF School of Pharmacy, USA
20:15 - 20:30	Q&A and closing remarks	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern

DAY 3 | Tuesday 5.12.2023
Module 2.1 | Risk Management

09:15 - 10:00	Tools & methods of medication safety assessment	Dr. Yvonne Pfeiffer harmfree healthcare; Institute of Nursing Science, University of Basel
10:00 - 10:45	Tools & methods of medication safety assessment	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM
Coffee Break		
11:00 - 11:45	Improving patient care by using CIRS	Dr. Yvonne Pfeiffer harmfree healthcare; Institute of Nursing Science, University of Basel
11:45 - 12:30	Medication double-checking procedures in clinical practice	Dr. Yvonne Pfeiffer harmfree healthcare; Institute of Nursing Science, University of Basel
Lunch break		
13:15 - 14:00	Use and implementation of morbidity and mortality conferences (M&MCs)	Dr. Amanda van Vegten University Hospital of Zurich
14:00 - 14:45	Morbidity and mortality conferences (M&MCs) in clinical practice	Dr. Heiko Schneider University Hospital of Zurich
Coffee Break		
15:00 - 15:45	Safety matters.	Andreas Siegenthaler Consulting & Training
15:45 - 16:30	Safety, resilience and leadership – what can we learn from aviation?	Andreas Siegenthaler Consulting & Training
16:30 - 16:45	Q&A and closing remarks	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern

Day 4 | Tuesday 16.1.2024
Module 2.2 | Risk Management

09:15 - 10:00	Qualitative research methods: an overview	Dr. Agnes Kocher University of Basel
10:00 - 10:45	The role of qualitative research in medication safety	Dr. Agnes Kocher University of Basel
Coffee break		
11:00 - 11:45	Complementing qualitative research: Mixed Methods Research and Implementation Science	Dr. Agnes Kocher University of Basel
11:45 - 12:30	Pharmacovigilance at a glance: regional and national data generation	Sarah Banholzer Inselspital - University Hospital of Bern
Lunch break		
13:15 - 14:15	Up-to-date: materiovigilance in practice	Dr. Annette Lader University Hospital of Zurich
14:15 - 15:15	Clinical risk management	Prof. Pascal Bonnabry Hôpitaux Universitaires de Genève
Coffee break		
15:30 - 16:30	Medication safety in individual patients: the use of quality indicators and routine data	PD Dr. Felix Hammann Inselspital - University Hospital of Bern
16:30 - 16:45	Q&A and closing remarks	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
16:45 - 17:45	Workshop: medication safety practice projects	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern

Day 5 | Thursday 18.4.2024
Module 2.3 | Risk Management

09:15 - 09:45	What is safety? Discussing key theories	Dr. Yvonne Pfeiffer harmfree healthcare; Institute of Nursing Science, University of Basel
09:45 - 10:30	Safety culture	Dr. Yvonne Pfeiffer harmfree healthcare; Institute of Nursing Science, University of Basel
Coffee break		
10:45 - 11:30	Aspects of a strong and supportive safety culture: from error disclosure to second victim experiences (1)	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM
11:30 - 12:15	Aspects of a strong and supportive safety culture: from error disclosure to second victim experiences (2)	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM
12:15 - 12:30	Q&A / Discussion	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM
Lunch break		
13:15 - 14:00	Advancing patient safety: medical checklists and cognitive aids (1)	PD Dr. Sven Staender Kompetenzzentrum «Medizin-Ethik-Recht Helvetiae», MERH, Universität Zürich
14:00 - 14:45	Advancing patient safety: medical checklists and cognitive aids (2)	PD Dr. Sven Staender Kompetenzzentrum «Medizin-Ethik-Recht Helvetiae», MERH, Universität Zürich
Coffee break		
15:00 - 16:30	Evidence-based and practical - simulation training to improve (medication use) processes	Dr. Julia Seelandt University Hospital of Zurich
16:30 - 16:45	Q&A and closing remarks	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM

Day 6 | Friday 10.5.2024
Module 3.1 | System and Processes, Medication Management

09:15 - 10:00	The role of medication reconciliation in daily practice (1)	PD Dr. Markus Lampert Solothurner Spitäler, Department of Pharmaceutical Sciences, University of Basel
10:00 - 10:45	The role of medication reconciliation in daily practice (2)	PD Dr. Markus Lampert Solothurner Spitäler, Department of Pharmaceutical Sciences, University of Basel
Coffee break		
11:00 - 12:00	Medication literacy – the individual patient’s role in medication safety	Dr. Jenny Gentizon Centre hospitalier universitaire vaudois (CHUV)
12:00 - 12:30	Q&A / Discussion	PD Dr. Markus Lampert Solothurner Spitäler, Department of Pharmaceutical Sciences, University of Basel
Lunch break		
13:15 - 13:45	Patients as partners: why patient education is key	Prof. Antje Koller & Prof. Andrea Kobleder IPW Institute of Applied Nursing Science, St. Gallen
13:45 - 14:45	Patients as partners: lost in translation? (Workshop 1)	Prof. Antje Koller & Prof. Andrea Kobleder IPW Institute of Applied Nursing Science, St. Gallen
Coffee break		
15:00 - 16:00	Patients as partners: optimizing communication (Workshop 2)	Prof. Antje Koller & Prof. Andrea Kobleder IPW Institute of Applied Nursing Science, St. Gallen
16:00 - 16:30	Q&A and closing remarks	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern

Day 7 | Monday 24.6.2024
Module 3.2 | System and Processes, Medication Management

09:15 - 10:00	Human factors - impact on clinical practice and medication safety (1)	Prof. Gesine Hofinger Team HF, Ludwigsburg (D)
10:00 - 10:45	Human factors - impact on clinical practice and medication safety (2)	Prof. Gesine Hofinger Team HF, Ludwigsburg (D)
Coffee break		
11:00 - 11:45	Safety-oriented work environment: practice examples for an optimized work flow (1)	Dr. Patrik Muff Spitalzentrum Biel
11:45 - 12:30	Safety-oriented work environment: practice examples for an optimized work flow (2)	Dr. Patrik Muff Spitalzentrum Biel
12:30 - 12:45	Q&A / Discussion	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM
Lunch break		
13:30 - 14:15	Human factor research in practice: EHR design and medication safety	Yvonne Kröger Kinderspital Zürich
14:15 - 15:00	Human factor research in practice	Martina Tornic Kinderspital Zürich
Coffee break		
15:15 - 16:00	Production in hospital pharmacy: safety regulations and requirements	Dr. Uli Loesch University Hospital of Basel
16:00 - 16:30	Q&A and closing remarks	Prof. David Schwappach University of Bern, Institute of Social and Preventive Medicine ISPM

Day 8 | Thursday 26.9.2024
Module 4 | Education

09:15 - 10:00	Learning process and learning context – sharing experiences	Christian Conrad Careum Hochschule Gesundheit, Zürich
10:00 - 10:45	Evidence and practical experience in teaching	
Coffee break		
11:00 - 11:30	Designing lessons and training sessions	Dr. Anna-Sophia Beese Careum Hochschule Gesundheit, Zentrum für Gesundheitskompetenz, Zürich
11:30 - 12:15	Teaching Lab: lecture development for a specific target group & professional setting	Christian Conrad Careum Hochschule Gesundheit, Zürich & Dr. Anna-Sophia Beese Careum Hochschule Gesundheit, Zentrum für Gesundheitskompetenz, Zürich
12:15 - 12:30	Q&A / Discussion	Christian Conrad Careum Hochschule Gesundheit, Zürich
Lunch break		
13:15 - 14:00	Implementing and assuring long-term quality of learning and competences	Christian Conrad Careum Hochschule Gesundheit, Zürich & Dr. Anna-Sophia Beese Careum Hochschule Gesundheit, Zentrum für Gesundheitskompetenz, Zürich
14:00 - 15:00	Implementing knowledge	
Coffee break		
15:15 - 16:00	Educational experiences: benefits and challenges of digital, analog and hybrid formats	Christian Conrad Careum Hochschule Gesundheit, Zürich Dr. Anna-Sophia Beese Careum Hochschule Gesundheit, Zentrum für Gesundheitskompetenz, Zürich
16:00 - 16:30	Q&A and closing remarks	Christian Conrad Careum Hochschule Gesundheit, Zürich

Day 9 | Tuesday 3.12.2024
Module 5.1 | Interprofessional Collaboration

09:15 – 09:45	Introduction - meet your peers – vision & challenges	Prof. Sven Streit & Prof. Alice Panchaud University of Bern, Institute for Primary Health Care BIHAM
09:45 – 10:15	Refresh interprofessional concepts	Prof. Sven Streit University of Bern, Institute for Primary Health Care BIHAM
10:15 – 11:15	Interprofessional project development	Dr. phil. Karen Maes & Dr. phil Byron Oppliger University of Bern, Institute for Primary Health Care BIHAM
Coffee break		
11:30 – 12:30	Students' experiences with interprofessional care/education	Dr. Claudia Schlegel Bernern Bildungszentrum Pflege Bern, ETHZ AND Medical, Pharmacy and Nursing students
Lunch break		
13:15 – 13:30	Introduction workshop and communication tools	Dr. phil Karen Maes & Dr. med. Sandra Wüst University of Bern, Institute for Primary Health Care BIHAM
13:30 – 14:15	Workshop Stage 1: Handover	Experts of the day
14:15 – 15:00	Workshop Stage 2: Care supply chain	Experts of the day
Coffee break		
15:15 – 16:15	Workshop Stage 3: Care Network (hospital discharge)	Experts of the day
16:15 – 16:45	Q&A and closing remarks	Prof. Sven Streit & Prof. Alice Panchaud University of Bern, Institute for Primary Health Care BIHAM

Day 10 | Monday 20.1.2025
Module 5.2 | Interprofessional Collaboration

13:15 – 13:45	Basics, goals and requirements of interprofessional collaboration	Prof. Balthasar Hug Luzerner Kantonsspital
13:45 – 14:15	Implementing interprofessionalism: facilitators, barriers and risks	Prof. Balthasar Hug Luzerner Kantonsspital
14:15 – 14:45	Interprofessionalism in practice	Sabine Molls Inselspital - University Hospital of Bern
Coffee break		
15:00 – 15:45	The <i>TeamSTEPPS</i> concept - Improving teamwork and communication within healthcare teams (1)	Dr. Anthony Staines Fédération des hôpitaux vaudois
15:45 – 16:30	The <i>TeamSTEPPS</i> concept - Improving teamwork and communication within healthcare teams (2)	Dr. Anthony Staines Fédération des hôpitaux vaudois
16:30 – 16:45	Q&A / Discussion	Prof. Balthasar Hug Luzerner Kantonsspital
Coffee break		
17:00 – 17:45	Continuity of care (1): safe medication at the treatment interface	Nadine Amsler Zuger Kantonsspital
17:45 – 18:30	Management of medication adherence	Marie P. Schneider Université de Genève
18:30 – 19:30	Continuity of care in the USA: supporting patients during transitions of care	Marilyn Stebbins Riva Health, Burlingame (USA)
19:30 – 19:45	Q&A and closing remarks	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern

Day 11 | Thursday 13.2.2025
Module 6 | Technologies in Medication Processes

09:15 – 10:00	Overview of technologies in various medication processes	Prof. Balthasar Hug Luzerner Kantonsspital
10:00 – 10:45	Facing the technological challenge: aspects of security and regulation	Dr. Reinhold Sojer Verbindung der Schweizer Ärztinnen und Ärzte FMH
Coffee break		
11:00 – 11:45	Clinical decision support systems (1)	Claudia Zaugg Kantonsspital Aarau
11:45 – 12:30	Clinical decision support systems (2)	Claudia Zaugg Kantonsspital Aarau
12:30 – 12:45	Q&A / Discussion	Prof. Balthasar Hug Luzerner Kantonsspital
Lunch break		
13:30 – 14:15	Global strategy to improve safety and efficiency of drug management	Prof. Pascal Bonnabry Hôpitaux Universitaires de Genève
14:15 – 15:00	Workshop automation: facilitators and barriers (The example of cytotoxics preparation)	Prof. Pascal Bonnabry Hôpitaux Universitaires de Genève
Coffee break		
15:15 – 16:15	Workshop Automation: project management (The example of automated dispensing cabinets)	Prof. Pascal Bonnabry Hôpitaux Universitaires de Genève
16:15 – 16:30	Q&A and closing remarks	Prof. Balthasar Hug Luzerner Kantonsspital

Day 12 | Friday 14.3.2025
Module 7.2 | Medication Safety Officer and Leadership

09:15 – 10:00	Legal aspects associated with leadership	Prof. Franziska Sprecher University of Bern
10:00 – 10:45	Ethics for healthcare professionals	Prof. Rouven Porz Inselspital - University Hospital of Bern
10:45 – 11:00	Q&A / Discussion	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern
Coffee break		
11:15 – 12:00	Design Thinking & Lean Healthcare (1)	Dr. Christophe Vetterli Vetterli Roth & Partners, Zug
12:00 – 12:45	Design Thinking & Lean Healthcare (2)	Dr. Christophe Vetterli Vetterli Roth & Partners, Zug
Lunch break		
13:30 – 14:15	Leadership essentials (1)	Mark Arante-Durst Metabasis GmbH, Heiningen (D)
14:15 – 15:00	Leadership essentials (2)	Mark Arante-Durst Metabasis GmbH, Heiningen (D)
Coffee break		
15:15 – 16:15	Leadership training (1)	Mark Arante-Durst Metabasis GmbH, Heiningen (D)
16:15 – 17:00	Leadership training (2)	Mark Arante-Durst Metabasis GmbH, Heiningen (D)
17:00 – 17:15	Q&A and closing remarks	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern

Day 13 | Thursday 10.4.2025
Module 7.3 | Medication Safety Officer and Leadership

09:15 – 10:00	Personal commitment to medication safety: status quo (participants)	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
10:00 – 10:45	In theory: effective interventions to improve medication safety	Prof. Balthasar Hug Luzerner Kantonsspital
Coffee break		
11:00 - 11:30	Quality ensurance in different settings (1): the hospital	Dr. Monika Lutters Kantonsspital Aarau
11:30 - 12:00	Quality ensurance in different settings (2): primary care	Joel Lehmann (TBD) EQUAM Stiftung, Bern
Lunch break		
12:45 – 13:30	How to promote medication safety?	Prof. Alessandro Ceschi Ente Ospedaliero Cantonale, Lugano
13:30 – 14:15	Global and national initiatives promoting medication safety (1)	Prof. Alessandro Ceschi Ente Ospedaliero Cantonale, Lugano
Coffee break		
14:30 – 15:15	Global and national initiatives promoting medication safety (2)	Prof. Alessandro Ceschi Ente Ospedaliero Cantonale, Lugano
15:15 – 16:15	Workshop & evaluation (participants)	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
16:15 – 16:30	Q&A and closing remarks	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern

Day 14 | Friday 16.5.2025
Module 1.2 | Introduction to Medication Safety

09:15 – 09:30	Introduction to days 14 and 15	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
09:30 – 10:30	From shared experience to expertise: approaches to medication safety in Finland	Terhi Toivo Tampere University Hospital, Finland
10:30 – 11:30	From shared experience to expertise: approaches to medication safety in Germany	Birgit Vogt Bundesärztekammer (D)
Coffee break		
11:45 – 12:45	The future of medication safety 1	Prof. Hanna Seidling Universitätsklinikum Heidelberg (D)
12:45 – 13:45	The future of medication safety 2	Prof. Ulrich Jaehde Universität Bonn (D)
Lunch break		
14:30 – 15:30	The future of medication safety 3	Prof. Cornelia Mahler Universitätsklinikum Tübingen (D)
15:30 – 16:30	Workshop: medication safety practice projects	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern
Coffee break		
16:45 – 17:45	Workshop: medication safety practice projects	Prof. Carla Meyer-Massetti Inselspital - University Hospital of Bern

Day 15 | Thursday 12.6.2025
Module 1.3 | Introduction to Medication Safety

09:15 – 10:00	Future trends of medication safety – the regulatory perspective	Dr. Thomas Stammschulte Swissmedic
Coffee break & Discussion		
10:15 – 11:00	Workshop: Practice Projects	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern
Coffee break & Discussion		
11:15 – 12:00	Workshop: Practice Projects	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern
Coffee break & Discussion		
12:15 – 13:00	Workshop: Practice Projects	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern
Lunch break		
14:00 – 14:45	The future of medication safety: supply chain management	Dr. Reinhold Soyer Swiss Association for the Verification of Medicinal Products SMVO
14:45 – 15:45	Future trends of medication safety: the IHI perspective	Dr. Jeff Salvon-Harman Institute for Healthcare Improvement, Maryland, USA
Coffee break		
16:00 – 17:00	Future trends of medication safety: the ISMP perspective	Matthew Grissinger Institute For Safe Medication Practices ISMP, USA
17:00 – 17:15	Closing remarks	Prof. Carla Meyer-Masseti Inselspital - University Hospital of Bern
Apéro-Riche		